

Ping Ping Products Corp.

WILSON® Security Hardware

To place an order, please call

Toll-free : (800) 622-1299

New York City : (718) 622-0011

Fax : (718) 622-0605

Website: <http://www.pingpingproducts.com>

Email : email@pingpingproducts.com

Terms and Conditions

Pricing and terms of sale

- A. Pricing as indicated by product and quantity.
- B. All prices and specifications subject to change without advance notice.
- C. All products are C.O.D. only.
- D. Dealer's resale tax exempt number must be on file.
- E. 40% or more Deposit required for special orders.
- F. Company checks for C.O.D. will be accepted only upon approval by credit department.
- G. For your convenience, we accept MasterCard, Visa Card, Discover Card and American Express card.
- H. Returned check charge is \$20.00 per occurrence.

Minimum order

No minimum order policy. Each order, large or small, is appreciated and shipped with equal care and attention. UPS orders placed before 2:00 pm will be shipped the same day. A handling fee of \$5.00 will be applied to UPS orders under \$30.00.

Back order

If any item is out of stock at the time your order is shipped, it will automatically be cancelled and re-ordered later if desired.

Return or exchange merchandise policy

- A. All products must be new, of current design and in resalable condition.
- B. All returns or exchange are subject to a 15% restocking or handling charge and must be approved by Ping Ping Products Corp. within 10 days of purchase.
- C. Upon receipt of shipment, overages, shortages or damage must be reported within 10 days. Damage or shortage claims must be filed with carrier.
- D. Special order merchandise is not returnable.
- E. Merchandise damaged by customer handling will not be accepted as a return for credit.
- F. All returned goods must be shipped freight prepaid.

Freight

All orders are shipped through delivery, common carrier or UPS, F.O.B., Ping Ping Products Corp., Brooklyn, New York. Any order under \$350.00 will be charged \$10.00 more for delivery in specific locations in New York City.

Not responsible for typographical errors and prices are subject to change without notice.